

ACUPUNCTURE NORTHWEST & ASSOCIATES

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Acupuncture Insurance Benefits Questionnaire

Name:

Date:

Name of Insurance:

Effective Date of Insurance:

When does my plan year begin (usually January 1st but not always):

Do I have acupuncture benefits (CPT codes for acupuncture are 97810 and 97811)?

How many acupuncture visits per year?

Or a \$ amount?

Is the acupuncture benefit combined with any other services, like chiropractic or massage?

Do I need a referral from a doctor (this is usually a no these days)?

Do I have acupuncture benefits for what I want to be seen for?

Here are some typical ICD-10 diagnosis codes:

Fertility: N97.9

Low Back Pain: M54.5

Just type into a search engine: ICD-10 for _____ and you will get a diagnosis code.

Do I have a deductible (the amount that you have to pay before your insurance begins to pay)?

How much is it?

Is acupuncture covered before or after my deductible has been met?

Is my acupuncturist in network?

Stephanie Gianarelli NPI: 1932253846

Andrea Iwi'ula

NPI: 1053454397

Matthew Ferguson NPI: 1265582704

Lucas Hedrick

NPI: 1952527145

Krissy Rock NPI: 1164745980

Hefei Liang

NPI: 1174161616

Not in network?

If your provider isn't in network, do I have out of network benefits?

Ask them all of the same questions, like: how many visits do I get?

And, do I have an out of network deductible (it's usually different deductible)?

You can use your HSA card for acupuncture if your insurance isn't going to cover it.

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What amount will I be responsible for after the insurance has been billed?

We won't know until we bill your visits but (besides deductible) here is a way to get an idea how much each visit will cost you:

Do I have a **copay**?

- Is it an office visit copay (an office visit is billed on the first visit or when you haven't been in the office recently or when you are being seen for something new)?
- Or is it a medical copay (that I pay each time I get acupuncture)?

Or do I have **co-insurance** (you pay a percentage of what is billed, like 20%, which is often about the same amount as a copay)?

Secondary insurance policy?

Please note, to bill a secondary policy, your provider must be in contract with both your primary and secondary policies.

Open **PIP claim** (auto accident) related to your intended acupuncture treatment?

If yes, please note, we DO NOT bill third party automotive insurance policies. If we will be billing your personal policy, please note that once PIP benefits have been exhausted any remaining balance is your responsibility.

Open **L&I claim** (work injury)?

- The only diagnosis code that L&I covers is low back pain and we are NOT L&I providers.
- Please note that your primary insurance carrier may not cover acupuncture regardless of benefits due to the open L&I claim – if you are getting treated for that injury.

In closing, if you think your insurance will cover your acupuncture then we are happy to bill your visits for you. We will wait for you to pay until we hear back from your insurance. The insurance usually takes 3-4 weeks to get back to us (although sometimes it is longer) and we send out statements once a month, so it could be a while before you get a bill from us. Feel free to ask your provider if we have heard from the insurance yet.

We offer this form to help you understand your acupuncture benefits. Insurances can be tricky and we may have missed a crucial question to ask! Use this (not definitive) guideline and know that even if you get all the answers you want, the insurance company may still deny your claims. It can be frustrating but hopefully this form makes it slightly less so.

*With love, the Acupuncture Northwest team
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